

**ADDENDUM NO. TWO**

**REQUEST FOR PROPOSAL**

**RMS AND CAD SOFTWARE REPLACEMENT WITH PROFESSIONAL SERVICES FOR IMPLEMENTATION**

**PROJECT NO. 101-26**

**CITY OF THORNTON, CO**

TO: Prospective Proposing Firms and all others concerned

DATE: January 13, 2026

PURPOSE: To provide additional information and clarification to the solicitation documents for the above-referenced Project.

1. The following questions and answers are provided for additional clarification to the RFP. All answers from Thornton in response to Vendor submitted questions have been provided below.

Question # 1: How many sworn and non-sworn law enforcement personnel are included in this project?

Answer # 1: There are two hundred and fifty-eight (258) sworn officers and eighty-eight (88) non-sworn personnel for a total count of three hundred and forty-six personnel within the Thornton Police Department.

Question # 2: What is the average annual number of calls for service ("CFS") in a year?

Answer # 2: The average number of CFS received is 226,762. Of those 155,765 law calls were dispatched and approximately 11,975 fire calls were dispatched.

Question # 3: How many CAD dispatchers are employed with Thornton?

Answer # 3: Thirty-four (34).

Question # 4: How many CAD workstations are at Thornton for dispatching, excluding workstations strictly used for disaster recovery situations? Please specify if any of the workstations are used for training purposes only.

Answer # 4: Thornton has eight (8) active CAD workstations for dispatching.

Question # 5: How many CAD personnel need to be trained?

Answer # 5: All thirty-four (34).

Question # 6: How many mobile units are there?

Answer # 6: There are one hundred and forty-four (144) law enforcement vehicles in the fleet.

Question # 7: How many mobile data computers are in use?

Answer # 7: There are one hundred and thirty-five (135) MDT's in use by Thornton.

Question # 8: How many units require field reporting?

Answer # 8: 135 vehicles and 258 officers.

Question # 9: What is the total number of named users that will require access to the RMS solution?

Answer # 9: See answer to question # 1.

Question # 10: How many RMS workstations are there?

Answer # 10: Three-hundred and seventy-three (373).

Question # 11: How many RMS users will require training?

Answer # 11: See answer to question # 1.

Question # 12: How many property/evidence clerks are employed with Thornton?

Answer # 12: Three (3).

Question # 13: What is the number of records personnel employed with Thornton?

Answer # 13: Seventeen (17).

Question # 14: What is the number of investigators employed with Thornton?

Answer # 14: Forty-three (43) sworn officers and three (3) administrative staff.

Question # 15: Can Thornton please clarify if the city is looking to do a joint implementation ("Big Bang" approach) of both CAD and RMS systems at the same time, or is the city seeking to do a staggered implementation approach of one system at a time?

Answer # 15: It is requested that these systems be deployed together as a “big bang” approach.

Question # 16: Can Thornton please describe their current processes for NCIC entry?

Answer # 16: Dispatch gets the information from the officers and our specialists enter it into CCIC/NCIC and then follow up with a supplement in our RMS system, we create a paper packet for tracking purposes of the entry in CCIC and it gets reviewed by the dispatch supervisor and then forwarded onto Records for further verification and to be scanned into our RMS system.

Question # 17: What is the deadline for submitting questions for this RFP?

Answer # 17: 11:59 pm, Mountain time, Monday, January 19, 2026.

2. All other terms and conditions shall remain unchanged except as provided by this Addendum. Proposing firms must acknowledge receipt of this Addendum in their Proposal.

***END OF ADDENDUM NO. TWO***

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Andrew Miskell, CPPB Purchasing Manager	Date
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