

ADDENDUM NO. ONE

INVITATION FOR BID

UPS BATTERY MAINTENANCE SERVICE AND NEW BATTERIES

PROJECT NO. 196-21

CITY OF THORNTON, CO

TO: Prospective Proposing Firms and all others concerned

DATE: October 18, 2021

PURPOSE: To provide additional information and clarification to the solicitation documents for the above-referenced Project.

1. The following questions and answers are provided for additional clarification to the IFB. All answers provided by the City of Thornton (Thornton) are in **bold**.

Question 1: Will bids be accepted for just battery maintenance/replacements on all UPS?

Answer 1: Thornton is requiring for the awarded Vendor to perform preventative maintenance and ad hoc service in the event of an issue with any of the UPS batteries.

Question 2: Will bids be accepted for UPS & battery maintenance on units without proprietary software?

Answer 2: No. Thornton is requiring the awarded Vendor be capable to perform work on all UPS units, regardless of make/model of the unit.

Question 3: Will bids be accepted for replacement batteries and/or labor only? The Eaton 93PM includes proprietary software that limits non-Eaton technicians to access to the UPS, but the battery maintenance is not governed by software and is fully serviceable by groups outside the factory. Non-Eaton battery maintenance does not impact UPS warranties currently in place.

Answer 3: Thornton will require the awarded Vendor to engage with each manufacturer of UPS batteries on Thornton's behalf, and to have a qualified, trained technician on staff to perform the necessary preventative maintenance and ad hoc services.

Question 4: Do all four (4) UPS' include a wrap-around bypass? This allows the UPS to be placed into bypass while the load remains supported by utility.

Answer 4: All four (4) units do not have a wrap-around bypass.

Question 5: For the Thornton Water Treatment Plant, is # 5 UPC an external battery cabinet to the APC Symmetra?

Answer 5: Yes, however, the battery unit is tied together but is external to the UPS.

Question 6: A semi-annual maintenance contract will include a major and a minor PM visit. Can both visits occur during normal business hours?

Answer 6: Yes, as long as no outages are incurred and/or that negatively impact Thornton's operations.

Question 7: As the incumbent, we've been servicing a Toshiba UPS located at the Water Treatment Plant, however, we do not see it listed in the proposal items. Was this a mistake or is this particular UPS being decommissioned/removed from service prior to the start of an award from this bid?

Answer 7: Yes, the Toshiba UPS unit located at the Water Treatment Plant is currently being decommissioned and will no longer be needed as part of the award/resulting contract.

2. All other terms and conditions shall remain unchanged except as provided by this Addendum. Proposing firms must acknowledge receipt of this Addendum in their Bid.

END OF ADDENDUM NO. ONE

(On Behalf of) _____ Date _____
Megan deGrood, CPPB
Purchasing Manager